Mr. Willis Blackshear, Chair
Automatic Data Processing Board
451 West Third Street
Dayton, OH 45422

Dear Mr. Blackshear:

An Automatic Data Processing Board meeting has been scheduled for Wednesday, February 14 at 9:00 a.m. in the 6th floor Data Processing Training/Conference Room. The agenda will be as follows with supporting documentation attached.

(1) Minutes from the special January 24, 2018 meeting

(2) Data Processing - Colocation Facility for Disaster Recovery Services from RoundTower Technologies (State Term Schedule Number STS-033#534141-4) as host at $52,080.00 per year with a one-time startup fee of $7,910.00 and a relocation service fee of $16,660.00 and Lightower Fiber Networks (Master Service Agreement Number MSA00040) for one gigabyte connection at a cost of $17,472.00 per year

Sincerely,

Karl L. Keith

KARL L. KEITH, Secretary
Automatic Data Processing Board

KLK/bru

Attachments

Cc: ADP Board Members
James Alford, Data Processing Director
Tina Ratcliff, Records Manager
James Dare, Common Pleas Court Administrator
Kate Evans, Auditor’s Office
Mary Montgomery, Prosecutor’s Office
Mr. Blackshear
Page 2
February 8, 2018

Cc: Chris Boyd, Data Processing
    Steve Glardon, Data Processing
    Ellis Shockley, Data Processing
    Eric Armstrong, Domestic Relations Court
    Jennifer Petrella-Ahrens, Domestic Relations Court
    Tyler Small, Administrative Services-Purchasing
    Bart Kincaid, Sheriff’s Office
    Debra Harden, Recorder’s Office
    Dana Brown, Clerk of Courts’ Office
    Chris Williams, Coroner/Crime Lab
    Ann Bryant, Commission Office
    Edward McNachtan, Common Pleas Court
    Amy Wiedeman, Administrative Services
    News Media
AUTOMATIC DATA PROCESSING BOARD MEETING
January 24, 2018

PRESENT: Debra Harden for Willis Blackshear, Chair
Chris Williams for Dr. Kent Harshbarger, Vice-Chair
Karl Keith, Secretary
Dan Foley, Member
Russell Joseph, Member
Carolyn Rice, Member
Steve Harsman, Member
Jan Kelly, Member
Jim Dare for Judge Mary Katherine Huffman, Member
Bart Kincaid for Sheriff Phil Plummer, Member
Amy Wiedeman, Administrative Services
Hannna Schwartz, Emergency Management
Jeff Jordan, Emergency Management
Tina Ratcliff, Records Management
Eric Armstrong, Domestic Relations Court
Jennifer Petrella-Ahrens, Domestic Relations Court
Marsha Shaffer, Purchasing
Jacqueline Bailey, Purchasing
James Alford, Data Processing
Steve Glardon, Data Processing
Ellis Shockley, Data Processing
Betty Upshaw, Data Processing Administrative Assistant
Christen Hauser, Fox 45 News

In the absence of the Chair and Vice-Chair, the Secretary, Karl Keith, called the special January 24, 2018 Automatic Data Processing Board meeting to order. Mr. Keith explained the Office of Emergency Management requested this special meeting. (A copy of the agenda is attached hereto for reference.)

Before proceeding to the request, the approval of the minutes from the January 8, 2018 organizational meeting was the first item of business. Carolyn Rice moved for approval of these minutes. Steve Harsman seconded the motion. Motion carried unanimously.

The second agenda item, the request from the Office of Emergency Management, sought the Board’s approval of the selection of Thermo Fisher Scientific Thermo Eberline LLC., as the vendor for the purchase of up to four radiation detection backpacks at a cost not to exceed $142,000.00 and up to 25 radiation detection pagers at a cost not to exceed $98,000.00. The Director, Jeff Jordan, thanked members for being available for this meeting and explained the urgency in bringing this request before the Board before the regular scheduled meeting. Mr. Jordan told members this equipment is being purchased for Homeland Security Region 3 Law Enforcement Agencies using the FY 15 Law Enforcement State Homeland Security Program (LE SHSP) grant funds. He explained these items would be used to detect the presence, source,
and levels of radiation. Mr. Jordan further explained the backpacks and pagers both contain a motherboard and can analyze data on the spot that can later be downloaded to a computer, however, not on the county’s network. Following this presentation, there was a brief discussion on where this equipment would be housed. Mr. Jordan was not quite sure, but he said these items would probably be housed at a law enforcement facility. After further discussion, Carolyn Rice made a motion to approve this request. Motion was seconded by Jim Dare. Motion carried unanimously.

There being no further business, Carolyn Rice moved to adjourn the meeting. Debra Harden seconded the motion. Motion carried unanimously.

Respectfully submitted,

[Signature]

KARL L. KEITH, Secretary
Automatic Data Processing Board

KLK/bru

Attachment
Mr. Willis Blackshear, Chair
Automatic Data Processing Board
451 West Third Street
Dayton, OH 45422

Dear Mr. Blackshear:

A special Automatic Data Processing Board meeting has been scheduled for Wednesday, January 24, 2018 at 9:00 a.m. in the 6th floor Data Processing Training/Conference Room. The agenda will be as follows with supporting documentation attached.

(1) Minutes from the January 8, 2018 meeting

(2) Office of Emergency Management - Purchase of Radiation Detection Backpacks (cost not to exceed $142,000.00) and Radiation Detection Pagers (cost not to exceed $98,000.00) from Thermo Fisher Scientific Thermo Eberline LLC

Sincerely,

[Karl L. Keith, Secretary]
Automatic Data Processing Board

KLK/bru

Attachments

cc: ADP Board Members
James Alford, Data Processing Director
Tina Ratcliff, Records Manager
Lynn Cooper, Chief Deputy Treasurer
James Dare, Common Pleas Court Administrator
Kate Evans, Auditor's Office
Mary Montgomery, Assistant Prosecuting Attorney
Chris Boyd, Data Processing
Steve Glardon, Data Processing
Ellis Shockley, Data Processing
Mr. Blackshear
Page 2
January 19, 2018

Cc: Tyler Small, Administrative Services-Purchasing
   Eric Armstrong, Domestic Relations Court
   Jennifer Petrella-Ahrens, Domestic Relations Court
   Bart Kincaid, Sheriff’s Office
   Debra Harden, Recorder’s Office
   Dana Brown, Clerk of Courts’ Office
   Chris Williams, Coroner/Crime Lab
   Ann Bryant, Commission Office
   Edward McNachtan, Common Pleas Court
   Amy Wiedeman, Administrative Services
   News Media
MEMO

To: Karl Keith, Montgomery County Auditor
From: Ellis Shockley
CC: ADP Board Members
     James Alford, Director of Data Processing
Date: February 5, 2018
Re: Co-Location Facility for Disaster Recovery Services

The Montgomery County Data Processing Department is requesting the approval of the Automatic Data Processing Board to enter into an agreement with Flexential, formerly known as Peak 10, using Roundtower Technologies as the vendor, to host our Co-Location Facility for Disaster Recovery Services. The cost is $52,080.00 per year with a one-time startup fee of $7,910.00. Roundtower will relocate all the hardware from our current facility to the new facility for a total one-time cost of $16,660.00. Roundtower state term schedule number is: STS-033 #534141-4.

In addition, we are also requesting the approval to enter into an agreement with Lightower Fiber Networks at a cost of $17,472.00 per year. They will supply a one gigabyte connection between the Administration building and the Disaster Recovery facility which will allow 24/7 access from within the county network. Their Master Service Agreement number is MSA00040.

Overall, these agreements are for 36 months with the total cost of $69,552.00 per year. Funding for this purchase will come from the Montgomery County Data Processing monies that were budgeted for this project.

<table>
<thead>
<tr>
<th>Colocation Service - Cincinnati-1</th>
<th>Change</th>
<th>Qty</th>
<th>Units</th>
<th>Setup Total</th>
<th>Monthly Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full Cabinet Co-location (40 rack units of useable space)</td>
<td>Add</td>
<td>4.0</td>
<td>EA</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Steel frame cabinet with front and rear locking doors, adjustable mounting rails, and at least 40U of space. Power subscriptions are sold separately. Total power consumption not to exceed 12kW per cabinet without Peak 10 approval. Higher power density configurations may be available.</td>
<td></td>
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</tr>
<tr>
<td>20A/120V AC Circuit Primary and Redundant Balanced Pair</td>
<td>Add</td>
<td>3.0</td>
<td>EA</td>
<td></td>
<td></td>
</tr>
<tr>
<td>20A 120VAC UPS conditioned power with diesel generator backup. One Primary and One Redundant Circuit maximum utilization is 40% of rated capacity on each circuit (6 Amps). One breaker slot per circuit. L5-20 twist-lock receptacles. Includes one rack mount PDU per circuit.</td>
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</tr>
<tr>
<td>30A / 220 Volt AC Circuit Primary and Redundant 40 Balanced</td>
<td>Add</td>
<td>1.0</td>
<td>EA</td>
<td></td>
<td></td>
</tr>
<tr>
<td>30A 220VAC UPS conditioned power with diesel generator backup. One Primary and One Redundant Circuit maximum utilization is 40% of rated capacity on each circuit (12 Amps). Two breaker slots per circuit. L5-30 twist-lock receptacles. Includes one rack mount PDU per circuit.</td>
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<tr>
<td>Service Description</td>
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<td>Units</td>
<td>Setup Total</td>
<td>Monthly Total</td>
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<tr>
<td>Internet Service: Cincinnati-1</td>
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<tr>
<td>Burstable Internet Bandwidth with 95th Percentile Billing</td>
<td>Add</td>
<td>20.0</td>
<td>Mbps</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Internet bandwidth billed on 95th percentile of monthly usage. Billing calculation is based on both inbound and outbound traffic from the Peak 10 network. Public IP addresses and one or more port subscriptions are required. Subscriptions under 100 Mbps are burstable to 100 Mbps. Larger subscriptions are burstable to twice the committed quantity without special dispensation.</td>
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<td></td>
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</tr>
<tr>
<td>Transport Service 1 Gbps Network Port and Cross Connect</td>
<td>Add</td>
<td>1.0</td>
<td>EA</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cross connect and network access switch port used to deliver Peak 10 internet access, Virtual Private Line (VPL), or Ethernet Private Line (EPL) services. The service includes one (1) 10/100/1000 Mbps switch port per subscription. Bandwidth, IP addresses require separate subscriptions. Multiple connections are needed if redundancy is required.</td>
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<tr>
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<tr>
<td>Remote hands hours</td>
<td>Add</td>
<td>2.0</td>
<td>EA</td>
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**Description**

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<tr>
<th>Description</th>
<th>Term (Months)</th>
<th>Qty</th>
<th>Unit MRC</th>
<th>Unit NRC</th>
<th>Total MRC</th>
<th>Total NRC</th>
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Sincerely,

Ellis Shockley

Ellis Shockley, Operations Manager

Montgomery County Data Processing
## Service Quote

**Quote ID:** 11218  
**State Term:** #MSA00040  
**Date:** 1/12/18

---

Customer: Montgomery County  
Contact: James Alford  
Phone: 937-225-4318  
Email: AlfordJ@mcohio.org  
Service Address: 451 West Third Street  
Dayton, Ohio  
45422 to 5307 Muhlhauser Rd.  
Hamilton OH 45011

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<table>
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<tr>
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</table>
| OHIO DAS - MSA00040  
Fiber Technologies Networks, LLC |               |     |          |          |           |           |

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**Totals**

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## Quote Terms and Conditions

- This quote is valid for 30 days from the issue date.
- This quote is budgetary only and does not include applicable taxes, surcharges, or other fees.
- The services under the quote are subject to the parties entering into a definitive agreement for the associated services.
- All information herein is confidential and intended solely for the Customer’s benefit. The Customer shall not disclose information contained herein to any other parties.
- “MRC” referenced above refers to Monthly Recurring Charges.
- “NRC” refers to Non-Recurring Charge.
### Colocation Service - Cincinnati-1

<table>
<thead>
<tr>
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<td>$7,300.00</td>
<td>$3,595.00</td>
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### Internet Service - Cincinnati-1

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<td>$445.00</td>
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### Cross Connect Service - Cincinnati-1

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### Remote Hands - Cincinnati-1

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<tr>
<td>Remote hands hours</td>
<td>Add</td>
<td>2.0</td>
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<td></td>
</tr>
</tbody>
</table>

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The MSA includes automatic renewal and annual price escalation provisions unless otherwise agreed. Prices valid until February 09, 2018. This document is private and confidential.
# Quote

**RoundTower Technologies**
5905 E. Galbraith Rd, 3rd Floor
Cincinnati OH 45236
513-247-7900

**Prepared For**
James Alford
451 West Third Street
Dayton OH 45422-1375

**Prepared By**
Todd Stoehr
todd.stoehr@roundtower.com
(513) 247-7924

## Component Breakdown

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
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<tbody>
<tr>
<td>Hardware</td>
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</tr>
<tr>
<td>Software</td>
<td>$</td>
</tr>
<tr>
<td>Support/Maintenance</td>
<td>$</td>
</tr>
<tr>
<td>Services</td>
<td>$16,660.00</td>
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<tr>
<td>Training</td>
<td>$</td>
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<tr>
<td>Freight</td>
<td>$</td>
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</table>

## Quantity | Item | Description | Customer Unit Price | Customer Extended Price |
<table>
<thead>
<tr>
<th></th>
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<tbody>
<tr>
<td>1</td>
<td>Ray Hamilton Professional Services</td>
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<tr>
<td>1</td>
<td>RTT Storage Implementation Services</td>
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</table>

Origin: L3–9490 Meridian Way West Chester OH 45069
Destination: Peak10–5307 Muhlihauser Rd Hamilton OH 45011

Subject to RoundTower Terms and Conditions

**Total** $16,660.00

---

**Customer Signature**
CERTIFICATE OF LIABILITY INSURANCE

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFER NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER
Jones-Grimes-Long-Snider, Inc. dba Insurance Assoc
P.O. Box 0911
Middletown OH 45044-0911

CONTACT NAME
Carla Leckie
PHONE 513-424-2481
FAX 513-426-9601
E-MAIL cleckie@insuranceassociates.net

INSURED
Ray Hamilton Company, LLC
4817 Section Ave
Cincinnati OH 45212

RAHA-1

INSURER(S) AFFORDING COVERAGE
INsureR A: Auto-Owners Insurance
INsureR B: Owners Insurance Company
INsureR D: 18988
INsureR E: 32700

CERTIFICATE NUMBER: 465307285
REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

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<tr>
<th>RENEWAL</th>
<th>TYPE OF INSURANCE</th>
<th>ADDED DEDUCTIONS/LIMITS</th>
<th>POLICY NUMBER</th>
<th>POLICY EFP/EXPIRATION DATES</th>
<th>LIMITS</th>
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<tr>
<td>B</td>
<td>COMMERCIAL GENERAL LIABILITY</td>
<td>CLAIMS-MADE X OCCUR</td>
<td>B050050031-19</td>
<td>01/22/2018 - 01/22/2019</td>
<td>EACH OCCURRENCE $1,000,000</td>
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<td>DAMAGE TO RENTED PREMISES (EA occurrence) $50,000</td>
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<td>MED EXP (Any one person) $20,000</td>
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<td>PERSONAL &amp; ADJ INJURY $1,000,000</td>
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<td>GENERAL AGGREGATE $2,000,000</td>
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<td></td>
<td>PRODUCTS &amp; EQUIPMENT $2,000,000</td>
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<tr>
<td>A</td>
<td>AUTOMOBILE LIABILITY</td>
<td>ANY AUTO</td>
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<td>01/22/2018 - 01/22/2019</td>
<td>COMBINED SINGLE LIMIT (EA accident) $1,000,000</td>
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<td>RENTED</td>
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<td>CCIDLY INJURY (Per accident) $50,000</td>
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<td>SCHEDULED</td>
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<td>PROPERTY DAMAGE (Per accident) $50,000</td>
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<td>E.L. DISEASE - EA EMPLOYEE $5,000</td>
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DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

CERTIFICATE HOLDER

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

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ACORD 25 (2016/03)
At Your Service

Colocation Services

Count on Peak 10 to deliver reliable, scalable solutions and high touch services that address your current and future IT needs.

Redundancies, environmental controls and scalability to meet uptime and growth needs
Multiple physical and operational security features and protocols
On-site technical experts 24/7/365

With Peak 10's compliance-grade colocation services, you get the benefits of our network of enterprise-class data centers — from industry-leading technologies and equipment to our no-fail, best-in-class network. Cost effective, reliable and agile, Peak 10 colocation services are tailored to meet your unique needs today and tomorrow.

You Can Have It All.

Maximize your existing technology investments and better meet your current and future technology requirements with Peak 10 colocation services. Comprised of facilities, network, power and IP address space, Peak 10 colocation services are designed to easily scale and adapt to your company's changing business needs, enabling your organization to increase agility, lower costs, improve performance and focus internal resources on their core competencies — all while maintaining 24/7 uptime, access and security.

Colocation services are provided through Peak 10's network of SSAE 16 audited, enterprise-class data centers, giving you the benefits of compliance-grade security and performance. All our data centers adhere to proven and structured processes and procedures that ensure your technology assets are available and secure.

Strategically located throughout the U.S., Peak 10 data centers serve customers of all sizes in local markets, across the nation and throughout the world. We are continually upgrading and expanding our current facilities and branching out to new markets to help ensure we can deliver the high-quality colocation services our customers expect and be where they need us to be.

Audited and Audit-Ready

Peak 10 data centers are assessed annually by independent third party auditors to ensure our policies, procedures and controls meet a variety of regulatory requirements and industry standards including PCI DSS and HIPAA/HITECH. Peak 10 also self-certifies compliance with the US-EU Safe Harbor Framework, and is audit ready to help you meet any number of other regulatory requirements.

Colocation Your Way

Peak 10 colocation services can be tailored to your specific needs. That includes rack, cabinet and cage space — or any combination of them — that can be configured to your specifications. A wide range of power and network options
are available, and additional space, power and bandwidth can be arranged quickly to ensure we can accommodate your growth and changing needs.

Services such as remote hands and media rotation are available to further ease the burden on your IT staff. In addition, Peak 10 offers a broad spectrum of managed services to further meet your unique business requirements. They include server management and monitoring, managed security, application support, device management and data protection.

Peak 10 can also your need for both proximity and geographic diversity with multiple data center locations in key U.S. markets. We're continually updating and expanding to ensure we are where our customers need us to be.

Regardless of whether you are collocating some or all of your IT assets with Peak 10, you are assured of maximum uptime and reliability that is backed by our industry-leading service level agreements.

Data Center Details

Every Peak 10 data center is commissioned individually by an independent quality assurance and engineering team. The qualification process applies key standards for mission-critical data center facilities including ANSI/IRA-942 and other standards established by ASHRAE, NFPA and critical infrastructure manufacturers.

On-site Expertise

Every Peak 10 data center houses a technical assistance centers (TAC) manned by Peak 10 experts 24/7/365 to help ensure equipment and/or critical applications are always up and running, immediately accessible and secure. Peak 10 employs a comprehensive training program to help ensure our data center personnel are trained in all aspects of data center operations and security. Solutions engineers are also available to work with customers to architect tailored solutions that best meet their needs.

In addition, all Peak 10 markets are staffed by a general manager and director of service delivery. They are empowered to make decisions at the local level to best serve customers. There are no multiple layers of red tape to wade through.

Top-level Security

All Peak 10 data center facilities incorporate multiple physical and operational security features and protocols. Among them are:

- Combination lock cabinets
- 24/7/365 monitored video surveillance with video stored for review for non-repudiation
- Alarmed and monitored perimeter doors
- Door event alarming in which auto tickets and texts are sent to staff if abnormal door events occur
- Visitor sign-in via iPad, in which a visitor's driver's license is scanned, the visitor quickly verified and placed into a database before printing the visitor badge
- Package tracking, which allows the Technical Assistance Center (TAC) to record receipt of customer packages into a database and track their storage locations

Leading-edge Technology

Peak 10 maintains strong alliances with industry-leading technology companies and manufacturers to help ensure that our data centers incorporate best-in-breed technologies and equipment. All equipment is subject to rigorous testing, regularly monitored for performance and undergoes both preventive and regular maintenance.

Environmental Controls and Redundancy

Designed for efficiency and cost savings, Peak 10 data centers incorporate cooling solutions that ensure consistent temperature and humidity levels at all times to protect mission critical technology. In addition, critical facility components (i.e. UPS and cooling systems) throughout Peak 10 data centers are redundant. This allows regular preventive maintenance to be performed on the equipment with no impact to the customer. Environmental control and redundancy features include:

- Controlled temperature and humidity via HVAC units
- Redundant backup power via multiple UPSs
- Multiple CRAC units
- Fire suppression
- Multiple local and regional vendor contracts
- Geographic diversity/redundancy via other Peak 10 data centers
- Redundant network infrastructure
- N+1 UPS systems
- Raised floor cooling with cold aisle containment to help reduce energy costs

Peak 10 also employs a number of energy efficiency best practices. The tactics vary from data center to data center but include:

- Variable-frequency drives (VFDs) on the air-cooled chillers to improve their efficiency by reducing the rotational speed of a compressor in response to off-peak, lower-load conditions. This reduced rotational speed means the
compressor does not have to work as hard, so the chiller consumes far less power during off-peak conditions.

- Air conditioning units equipped with unloaders to provide four-step capacity control, allowing the units to run at as low as 25% capacity.
- Simple data center enhancements such as strip doors and floor tile cuts fitted with "cold-hack" air locks to maintain a high level of air conditioning efficiency.
- The use of rack blanking panels to eliminate gaps in the server racks and create a contained server rack environment, which helps increase usable cooling unit capacity and maximize the effectiveness and efficiency of the cooling infrastructure.
- The installation of UPS systems rated at 90% plus efficiency.
- Computational fluid dynamics (CFD) analysis to track where cold air losses occur.
- Leveraging virtualization technology to reduce the number of physical servers and resulting power consumption needed to run our IT infrastructure.
- Cardboard recycling. We recycle all of the boxes for our equipment as well as our customers' to ensure they don't end up in the garbage.

Network
The Peak 10 network was built to meet or exceed commercial telecommunications standards worldwide for availability, integrity and confidentiality. It incorporates redundancy to ensure reliable connectivity and maximum uptime with no single-point data transmission bottlenecks to or from the data center. Peak 10 data centers are equipped with best-in-class network features, including:

- All Cisco network
- Network optimization for dead path protection
- Diverse fiber entry points
- Internet/network access options – 10, 100, 1000Mb/s connectivity
- Redundant Internet with multiple Tier 1 providers
- Multiple 10 Gigabit connections

The Peak 10 network backbone consists of a multi-carrier, redundant configuration to ensure there is no single point-of-failure. Peak 10's local fiber connectivity features a minimum of two fiber providers with dual-entry points at each facility providing a minimum GigE connection into the facility. All of the sites have numerous Tier 1 IP providers and are interconnected via a private mesh network.

Network services include Internet access, DNS hosting and private transport network services.

- Internet Access
  Peak 10 Internet access solutions provide the flexibility and scalability necessary to manage expanding communications and data requirements. We leverage flow control protocol (FCP) devices to ensure automatic and best routing for maximum possible performance over the Internet.

- Peak 10 DNS Service
  Peak 10's enterprise-class DNS hosting service, UltraDNS®, powered by Neustar, provides holistic protection against distributed denial-of-service (DDoS) attacks. UltraDNS® is less vulnerable to hijacking, spoofing or viruses and includes DNSSEC support to combat phishing. The high-performance service offers 100% uptime; fast, accurate query responses; and extreme scalability.

Features include:
- Industry-leading DNS platform
- Powered by one of the largest, global DNS networks using BGP and IP Anycast
- Nameserver segmentation for greater security and protection from DDoS attack impact across the network.
- DNSSEC and IPv6 compliant
- SSAE 16, Type-2 compliant
- Secure web-based DNS management portal

- Private Transport Network
  Peak 10’s private network services can be used to carry data, video and voice services together over the same connection. Services do not traverse the public Internet and are not shared services, providing both security and reliability. Peak 10 private network services include Virtual Private Line (VPL), a routed service and Ethernet Private Line (EPL), a bridged service. Peak 10 also offers Level 3 Cloud Connect Solutions - Ethernet, a private network service that combines the benefits of the public Internet infrastructure (public networks) with the inherent benefits of a private network infrastructure, providing a “best of both worlds” solution for network circuit provisioning.

Move to the Cloud
Peak 10's network of data centers also support our enterprise-class, HIPAA- and PCI-compliant cloud infrastructure. If you're interested in adding cloud services to your IT outsourcing mix or creating a hybrid cloud strategy, Peak 10 has you covered.

Built with advanced technology at the network, compute and storage levels, Peak 10’s cloud infrastructure incorporates industry-leading virtualization technologies deployed on Cisco's Unified Computing System™ (UCS) to offer maximum availability. Whether you're interested in public, private, recovery or hybrid cloud services, Peak 10 can help you architect the right solution.
Wait, There’s More.

Disaster- and Recovery-ready

All Peak 10 data centers have tested storm and emergency preparedness plans and multi-faceted recovery plans in place to help minimize service disruptions and ensure continued operations. For customers subscribed to the Peak 10 Recovery Cloud, a Disaster Recovery as a Service (DRaaS) solution, data is replicated and synchronized to secondary data centers. In the event that a primary data center fails, all operations over to the secondary data centers.

Other DR services and amenities include:

- Multiple equipment procurement options
- Hot/warm/cold site recovery solutions
- Customer workstations with wired/wireless Internet access

Learn More About Peak 10 Colocation Services

You can also contact us for a free consultation with a Peak 10 Solutioneer at (866) 473-2510. Or, use the Contact Us form at www.peak10.com

About Peak 10

Peak 10 provides IT infrastructure solutions that ensure the 24/7/365 availability and security of our customers' critical data and applications. Customer-centric and cost-competitive, Peak 10 solutions are designed to scale and adapt to customers' changing business needs, enabling them to increase agility, lower costs, improve performance and focus internal resources on their core competencies—all while maintaining uptime, access and security.
Site Specifications
Cincinnati, OH

Peak 10 + ViaWest's data centers in Cincinnati were established in 2008. We offer over 43,000 square feet of current capacity in the Cincinnati metro area. These facilities are engineered to support whatever power densities you may require, and successfully serve hundreds of customers in the local market and surrounding area.

Cincinnati is a critical component of Peak 10 + ViaWest's ability to deliver hybrid IT infrastructure, colocation, interconnection, cloud and managed IT solutions to enterprises around the globe. With an operational footprint of more than 2.7 million square feet, Peak 10 + ViaWest connects multiple data centers to an ecosystem of solutions, enabling customers to connect on a global basis.

Cincinnati Overall Totals:

- Market Capacity Ft²: 43,551
- Power Density 150+ W per sq. ft
- Redundancy: N + 1
- SLA on Power/Cooling: 100%
- Industry Leading Fire Detection & Suppression
- Carriers: Cincinnati Bell, Level 3, Lightower, Spectrum (Time Warner Cable)
Peak 10 + ViaWest Offers Flexible IT Workload Management – Making The Complex Simple.

This Enables You To:

. Choose your location(s) from Peak 10 + ViaWest's growing portfolio of data centers
. Leverage service and network providers across our entire ecosystem
. Access multiple cloud utilities on-demand
. Reduce customer burden by using Managed Services capabilities in colocation and cloud environments
. Enhance security through Managed Data Security solutions
. Link your critical production systems to dynamic Disaster Recovery-as-a-Service (DRaaS) capabilities, just a cross-connect away
. Integrate your IT Infrastructure with the rest of the world through a single platform

Other Cincinnati Technical Specifications:

Facilities

. Leak detection systems
. Significant capacity for future growth
. Engineered to support all power density requirements
. Production- and enterprise-grade infrastructure

Power

. 2N Power Configuration
. UPS Arrays supporting critical infrastructure
. 48 hours of on-site diesel fuel storage

Cooling

. York 300+ ton air cooled variable speed chillers
. 4,000-gallon chilled water storage tank
. Energy efficient CRAH units with EC fans

Network

. Carrier neutral and blended IP
. Connectivity to multiple providers, and growing
. Multiple copper and fiber connection options
. Geographic redundancy via other Peak 10 + ViaWest data centers

Compliance/Security

. Annual, successful completion of independent compliance audits. Peak 10 + ViaWest has successfully completed the following:
  . SSAE 18/ ISAE SOC 1 Type 2
  . SOC 2 Type 2
  . SOC 3 Type 2
  . ISO 27001
  . HIPAA
  . PCI DSS Level 1
  . Privacy Shield

. Security Features
  . Biometric fingerprint readers
  . Card/PIN access
  . Combination lock cabinets
  . Redundant 24/7 offsite monitoring/video surveillance
  . All perimeter doors alarmed and monitored
  . Fenced equipment yard
  . Staff trained to maintain stringent security policies

Capabilities

. High-density configurations
. Business Continuity and Disaster Recovery
. Data center staff help maintain customer uptime through Remote Hands
. Migration planning
. Capacity planning
. Dedicated work areas for customers

Learn More About Peak 10 + ViaWest

Contact us for a free consultation or a data center tour at (866) 473-2510. Or, visit www.peak10.com/contact-us.

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.SSAE 18 – Statement on Standards for Attestation Engagements (SSAE) No. 18
.PCI DSS – Payment Card Industry Data Security Standard
.HIPAA – Health Insurance Portability and Accountability Act
.ISO – Information Security Management Standard
Achieve and Maintain Compliance

Regulatory Compliance

You can't outsource your compliance obligations, but you can count on Peak 10 to help you meet them.

Don't go it alone. Peak 10 can provide support for customer audits, and is audit-ready to help you meet any number of regulatory demands. You can also leverage our audited and audit-ready IT infrastructure to ensure the security and availability of your applications and data —and to help meet your company's compliance requirements.

Navigate the Regulatory Labyrinth

For most companies, adherence to any number of regulations and industry standards is a requirement for doing business in a global market. It also can be time consuming, and doesn't come cheap. That's why it's good to have Peak 10 in your corner.

You can leverage our audited and audit-ready data center facilities and cloud infrastructure to help ensure the security and availability of your applications and data —and to help meet your company's compliance requirements.

Data Center Commissioning

At each of Peak 10's enterprise-class data centers, we employ documented, systematic procedures that are the underpinnings of regulatory compliance for any information technology enterprise. That includes industry best practices, multi-layered security controls, guaranteed uptime and disaster recovery solutions.

In order to provide additional assurance that Peak 10 facilities meet the highest standards, all of our data centers are commissioned individually by an independent quality assurance and engineering team. The qualification process applies key standards for mission-critical data center facilities including ANSI TIA-942 and other standards established by the Uptime Institute, ASHRAE, NFPA and critical infrastructure manufacturers. All Peak 10 data centers are subject to full commissioning prior to opening.

Peak 10 data centers undergo regular, company-wide internal audits and are audit-ready for customers who need assistance in meeting the requirements of many certifications and regulatory demands.

Compliance in the Cloud

The use of cloud technologies has made meeting compliance and regulatory requirements more complicated for many businesses, often due to confusion over whether the business owner or the cloud services provider is responsible for specific compliance requirements. Peak 10's quality assurance and
compliance experts and engineers are highly knowledgeable regarding compliance and security requirements for cloud services and can help customers understand them, as well as leverage Peak 10 services to help meet them.

Annual Audits
Every year Peak 10 undergoes rigorous audits by independent Quality Security Assessors (QSA). Validation of Peak 10’s compliance with various regulatory requirements helps our customers to leverage our company’s enterprise-class facilities and cloud infrastructure to ensure the security and availability of their applications and data, as well as help meet their own requirements for compliance.

We are also subject to regular, company-wide internal audits and are audit-ready for customers who need assistance in meeting a variety of regulatory demands and the requirements of many certifications, including:

- Statement on Standards for Attestation Engagements (SSAE 16)
- Health Insurance Portability and Accountability Act (HIPAA) and Health Information Technology for Economic and Clinical Health Act (HITECH)
- Payment Card Industry Data Security Standard (PCI DSS)
- Sarbanes-Oxley (SOX)
- Food and Drug Administration (FDA)
- European Commission’s Directive on Data Protection (“Safe Harbor”)
- ISO 27001
- Gramm-Leach-Bliley (GLBA)
- Federal Information Security Management Act (FISMA)
- International Traffic in Arms Regulations (ITAR)

We can work with customers in responding to their auditors by providing access to our audit reports or having a Peak 10 expert meet with the customer’s auditor. We can also help with management representation letters and regulatory questionnaires.

PCI DSS
Peak 10 underwent a rigorous third-party audit to validate the compliance of our data centers and cloud infrastructure with PCI DSS. This ensures that we meet the best practices and security controls needed to keep credit card data safe and secure during transit, processing and storage.

We are certified under PCI DSS as a Level 1 data center service provider. Peak 10 is also a PCI DSS Certified Cloud Infrastructure Provider, meaning that all processes and components under the control of Peak 10 are PCI DSS compliant. A variety of managed services are available to help customers implement the IT controls needed to meet the PCI DSS requirements for which they may be responsible. In addition, Peak 10 is on the ‘Approved Service Providers’ list for major credit card brands.

HIPAA/HITECH
Peak 10 data centers and cloud infrastructure meet the stringent requirements for HIPAA/HITECH compliance. We employ advanced security measures and provide 24/7 technical support by a staff that is trained in security protocols as well as facilities and resource management. This ensures that we can provide maximum protection to safeguard the transmission of confidential electronic protected health information (ePHI) against cyber assaults and other threats.

Peak 10 cloud and data center customers have access to the annual audit report of healthcare information privacy controls (AT 101) for data center operations. Peak 10 also offers managed services to help customers meet many of the HIPAA/HITECH requirements for which they may be responsible.

U.S.-EU Safe Harbor
Peak 10 is certified under the U.S. Department of Commerce Safe Harbor Program. This certification gives Peak 10 customers and their end users confidence that Peak 10 is doing its part to prevent accidental disclosure or loss of personal data collected from EU citizens.

Sarbanes-Oxley
Peak 10's SSAE 16 report addresses all five components of internal control outlined in the Sarbanes-Oxley legislation: the control environment, risk assessment activities, control activities, information and communication systems and monitoring activities. The structure of Peak 10's report is intuitive and is designed to be incorporated easily with customers' compliance programs.

"Peak 10 cloud and data center customers have access to the annual audit report of healthcare information privacy controls (AT 101) for data center operations."
## More Reasons to Love It

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<tr>
<th>Audit Standard</th>
<th>Scope</th>
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| AICPA SSAE No. 16 and IAASB ISAE 3402 Standards | Data Center Operations and Cloud Services  
- Provisioning  
- Support  
- Cloud services, network services and monitoring  
- Infrastructure change management  
- Logical security  
- Physical security  
- Environmental security |
|                | SOC 1 Type 2                                                          |
| AICPA AT Section 101 | Data Center Operations and Cloud Services  
- Security and Availability Trust Services Principles (SysTrust) |
|                | SOC 2 Type 2                                                          |
| AICPA AT Section 101 | Data Center Operations and Cloud Services  
- Security and Availability Trust Services Principles (SysTrust) |
|                | SOC 3 Type 2                                                          |
| AICPA AT Section 101 | HIPAA / HITECH Security Rule  
NIST 800-66 |
| Payment Card Industry Data Security Standard (PCI DSS) | Data Center and Cloud Infrastructure Services |
|                | PCI Report on Compliance (ROC)                                        |
| US / EU Safe Harbor Certification | Safe Harbor Privacy Principles |
|                | N/A                                                                  |

Audit reports are available upon request. Peak 10 can also help customers meet the requirements of many other certifications and regulatory standards.

## About Peak 10

Peak 10 provides IT infrastructure solutions that ensure the 24/7/365 availability and security of our customers' critical data and applications. Customer-centric and cost-competitive, Peak 10 solutions are designed to scale and adapt to customers' changing business needs, enabling them to increase agility, lower costs, improve performance and focus internal resources on their core competencies — all while maintaining uptime, access and security.
Peak 10 has become a national IT infrastructure provider based on one key idea: when we help you use technology in smarter ways, we help you stay focused on running your business. Successful technology solutions lead to very human results for you and your customers.

About Peak 10
Peak 10 has been a technology leader since the early days of multi-tenant IT infrastructure – before the term “cloud” was commonplace. What sets us apart is the conviction that everything we do for you is a means to an end, not the end itself. Simply put, it’s our job to drive your success.

With that in mind, our approach is a crafted combination of high tech and high touch. You will appreciate us as much for our business acumen and whatever it takes attitude as for our technical expertise and 24/7/365 support. We will collaborate with you by tailoring technology solutions to meet your specific technical challenges, drawing from a portfolio of secure cloud solutions, cost-saving managed services, enterprise-class data center space and reliable network services.

Data Center and Network Services
From managed colocation to burstable bandwidth, Peak 10 data center and network services are designed to help maximize your existing technology investments and meet current and future technology needs.

Cloud Services
Incorporating leading-edge technologies and industry best practices, Peak 10 cloud solutions can be tailored to your specifications for availability, scalability, performance and growth. They include:

- **Public Cloud**, our public cloud service, which is designed to handle the most rigorous production workloads but is cost-effective enough for all application tiers.
- **Hosted Private Cloud**, an off-premise private cloud designed exclusively for your organization’s use, with dedicated compute and all-flash storage resources tailored to its specific requirements.
- **Recovery Cloud**, a Disaster Recovery as a Service (DRaaS) solution, offered in three tiers, that helps ensure rapid recovery of mission-critical applications and data.
- **Hybrid IT Solutions**, any combination of cloud and/or colocation services to best meet customers’ specific needs.
- **Object Storage**, a scalable, geo-diverse storage solution for cost-effectively storing large quantities of data, including unstructured data.

Managed Services
Peak 10 offers a full range of managed services that allow you to access advanced IT capabilities while helping to free up your own resources for more strategic endeavors within your companies. Managed services include managed security, data protection, managed applications, device management and server management, monitoring and Encryption as a Service (EaaS).

The Peak 10 Difference
- Customer Experience
- Data Center Density
- Uptime and Availability
- Commitment to compliance
- Network redundancy
- Power redundancy
- Best in class infrastructure
- Local TAC and CTAC support

Peak 10 solution engineers can work with you to determine how Peak 10 can best meet your businesses needs.

Peak 10 is at your service
**Contact us** for a free consultation or call 866.473.2510

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**Carnival**  **Cedar Fair**  **Chiquita**  **FOrillas**  **PODS**  **redhat.**  **Tampa Bay**  **PGA.**  **TRACTOR SUPPLY CO**

**peak 10**

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