



# ***SCAM ALERT!***

A Consumer Update from  
**Mat Heck, Jr.**  
**Prosecuting Attorney**



Dayton-Montgomery County Courts Building, P.O. Box 972, 301 W. Third St., Dayton, OH 45422 (937) 225-5757

## **Don't Bank on Being Safe From Fraud!**

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More and more bank customers are starting to use mobile banking. It is important for these consumers to use caution in doing transactions over the internet via their smartphones.

Bank account holders also need to be aware of a new spam email scheme that involves a type of spyware called "Gameover." The scheme involves fake emails claiming to be from the National Automated Clearing House Association (ACH), the Federal Reserve, or the Federal Deposit Insurance Corporation (FDIC). These messages claim that there is some type of problem with the bank account holder's account or a recent transaction. The message tries to trick recipients into clicking on a link to resolve the issue. Once the link is clicked, "Gameover" takes over the bank account holder's computer, and internet criminals steal usernames, passwords and money from the account holder.

Here are a few important steps to take tips to remember to avoid being victimized by this type of internet crime:

- Keep your computer and mobile device updated with the newest version of anti-virus software.
- If you have any doubts about an email, do not click on any embedded links.
- Banks will not request any personal information via email.
- Be vigilant about checking your account balance and activity, and call your bank if you see anything suspicious.

The above ALERT is part of the Montgomery County Prosecuting Attorney's initiative to help citizens become aware of ways they can avoid becoming a victim, or ways they can help stop criminal activity that may be occurring. Upon request, the office can provide presentations on crime prevention actions and activities to halt crime and increase the quality of life in our community.

If you would like additional information on the above ALERT, or would like additional information regarding our programs to assist consumers in general and/or seniors in particular, please contact Jennifer Heapy, Supervising Attorney, Adult Protection Unit at 937-225-5603.

If you would like us to send *SCAM ALERT* updates to you electronically, please send your e-mail address to: [newsletter@mcpo.com](mailto:newsletter@mcpo.com) to be added to our distribution list.