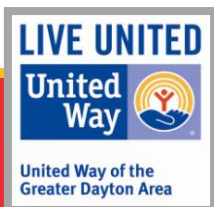


**Joint Strategic Planning Discussion  
Panel 1  
Transportation / Access / Navigation**

**Family and Children First Council  
and  
United Way of the Greater Dayton Area**

**Thursday, May 14, 2015**

**Sinclair Community College**



# Panelists:

**Mohamed Al-Hamdani – CareSource**

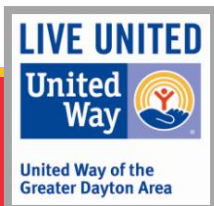
**Mark Donaghy – Greater Dayton Regional Transit Authority**

**LaShandra Banks – Wright State University (Student)**

**Bob Steinbach – Miami Valley Regional Planning Commission**

**Jenni Harris – Area Agency on Aging**

**Sandy Williams – HelpLink 211, UWGDA**



## Question 1

**What Transportation/Access/Navigation strategies have the potential to provide the greatest impact across all three focus areas (Education and Life Skills / Health and Safety / Income and Stability)?**

## Panelists:

**Mohamed Al-Hamdani – CareSource**

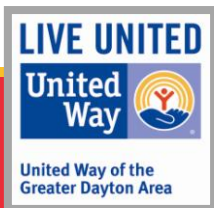
**Mark Donaghy – Greater Dayton Regional Transit Authority**

**LaShandra Banks – Wright State University (Student)**

**Bob Steinbach – Miami Valley Regional Planning Commission**

**Jenni Harris – Area Agency on Aging, PSA2**

**Sandy Williams – HelpLink 211, UWGDA**



*What transportation/Access/Navigation Strategies have the potential to have the greatest impact across all three focus areas?*

**Access + Navigation= Impact!**

- ▶ Transportation is one of many strategies to achieve optimum outcomes for all three focus areas. (*Education and Life Skills/Health and Safety/Income and Stability*)
- ▶ Health and Safety is the focus area most applicable to the senior population
- ▶ Ohio Benefits Long Term Care to be launched 7/1, will provide access and navigation to those needing LTSS regardless of age

## Question 2

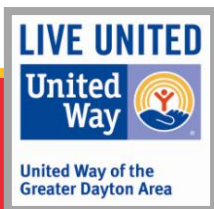
**What else can we do to reduce transportation gaps and barriers for those with highest needs and employment?**

### Panelist:

**Mark Donaghy – Greater Dayton Regional Transit Authority**

**LaShandra Banks – Wright State University (Student)**

**Bob Steinbach – Miami Valley Regional Planning Commission**



# Question 3

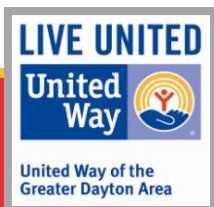
**What are the biggest misconceptions about service access?**

## Panelists:

**Mohamed Al-Hamdani – CareSource**

**Jenni Harris – Area Agency on Aging, PSA2**

**Sandy Williams – HelpLink 211, UWGDA**



## *What are the biggest misconceptions about service access?*

- ▶ If I am over 60, I qualify for services that I desire and they are free.
- ▶ I can request services for someone else without their agreement or approval without being their legal guardian.
- ▶ At least 50% of the calls we receive (1500 a month) is from someone other than the person in need. Often, that person is not in agreement.





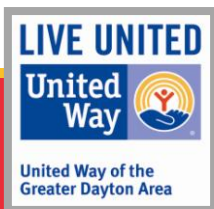
## Question 4

**How would it benefit the community to have a centralized access point to facilitate access/navigation to services to ensure that there is no wrong door?**

### Panelists:

**LaShandra Banks – Wright State University (Student)**

**Bob Steinbach – Miami Valley Regional Planning Commission**



## Question 5

**How do we improve and replicate systems that link consumers to needed services?**

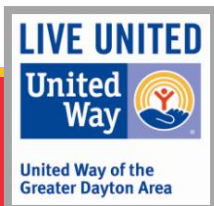
### Panelists:

**Mohamed Al-Hamdani – CareSource**

**Mark Donaghy – Greater Dayton Regional Transit Authority**

**Jenni Harris – Area Agency on Aging, PSA2**

**Sandy Williams – HelpLink 211, UWGDA**

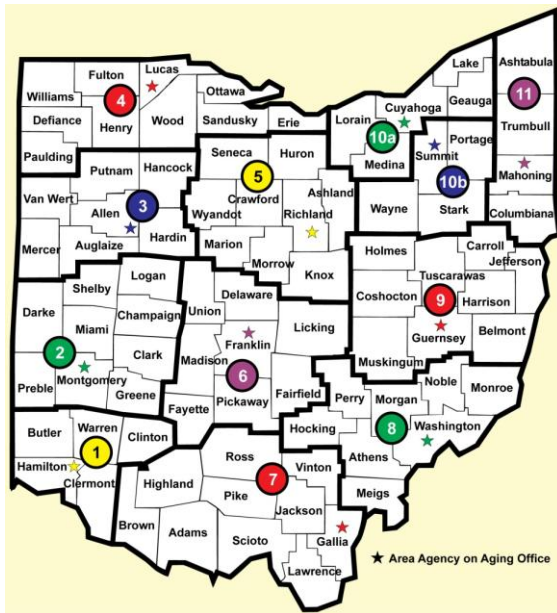


## *How do we improve and replicate systems that link consumers to needed services?*

### **Ohio Benefits Long Term Care Balancing Incentive Program- BIP**

- ▶ Federal funding for the purpose of improving access to home and community based long term services and supports
- ▶ Structural changes to the state's LTSS delivery system including a No Wrong Door/Single Entry Point System/Core Standardized Assessment
- ▶ Single Entry Points (SEP)- Community based organizations the supports consumers of all ages and disabilities as they begin their search for LTSS. SEPS provide preliminary determinations of financial and functional eligibility for services, information about availability of services, referrals for services
- ▶ Support Navigation-Service provided by SEPs - provides information about available services, links individuals with services and provides person-centered support to individuals as they work through the programmatic and eligibility determination process
- ▶ Access six days a week M-TH 7a-7p Friday, 7a-5p Sat., 8a-5p
- ▶ Marketing of a toll free state wide number routed to closest Single Entry Point

# Ohio's Aging and Disability Resource Network (ADRN)



- 1- Council on Aging of Southwestern Ohio
- 2- Area Agency on Aging, PSA 2
- 3- PSA 3 Agency on Aging
- 4- Area Office on Aging of Northwestern Ohio
- 5- Ohio District 5 Area Agency on Aging
- 6- Central Ohio Area Agency on Aging
- 7- Area Agency on Aging District 7
- 8- Buckeye Hills Area Agency on Aging PSA 8
- 9- Area Agency on Aging Region 9
- 10A- Western Reserve Area Agency on Aging
- 10B- Direction Home Akron Canton Area Agency on Aging
- 11- Area Agency on Aging 11

# Montgomery County

## Montgomery County's Projected Sixty Plus Population with Physical and/or Cognitive Disability

Age Group	2010			2020			2030		
	Total 60+ Population	Population With Severe Disability	Population With Moderate Disability	Total 60+ Population	Population With Severe Disability	Population With Moderate Disability	Total 60+ Population	Population With Severe Disability	Population With Moderate Disability
60-64	31,889	477	655	35,306	528	720	27,400	410	559
65-69	23,143	688	614	30,536	908	811	29,978	890	790
70-74	18,291	781	567	25,319	1,079	781	28,448	1,211	873
75-79	15,303	1,203	642	17,104	1,347	712	23,114	1,821	962
80-84	12,536	1,493	641	12,081	1,439	616	17,358	2,066	884
85-89	7,824	1,689	522	8,059	1,709	517	9,561	2,009	600
90-94	3,130	887	173	4,319	1,204	231	4,580	1,267	241
95+	814	395	70	1,383	663	116	1,779	839	144
<b>Total</b>	<b>112,930</b>	<b>7,613</b>	<b>3,884</b>	<b>134,107</b>	<b>8,877</b>	<b>4,504</b>	<b>142,218</b>	<b>10,513</b>	<b>5,053</b>

Mehdizadeh, S. Kunkel, S. (2014). Projections of Ohio's Population with Physical and/or Cognitive Disability by County, 2010-2030. Scripps Gerontology Center, Miami University, Oxford, OH. <[www.ohio-population.org](http://www.ohio-population.org)>

## Question 6

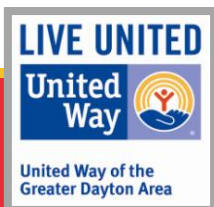
**What work should be done regarding narrowing the “digital divide” and its impact on access to information by lower income families?**

### Panelists:

**Mohamed Al-Hamdani – CareSource**

**Bob Steinbach – Miami Valley Regional Planning Commission**

**Sandy Williams – HelpLink 211, UWGDA**



## Question 7

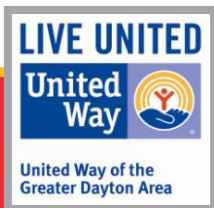
**What barriers do the elderly face when attempting to use public transportation and what do we do about them?**

### Panelists:

**Jenni Harris – Area Agency on Aging, PSA2**

**Bob Steinbach – Miami Valley Regional Planning Commission**

**Mark Donaghy – Greater Dayton Regional Transit Authority**



*What barriers do the elderly face when attempting to use public transportation and what do we do about them?*

*\* Mobility issues \**

- ▶ The ability to walk only short distances (or not at all) make it difficult to get to the nearest bus stop and wait
- ▶ Once the bus comes, can you get on it?





- ▶ Deficits in sensory functions, (sight, hearing,) and again mobility creates a sense of vulnerability and fear when trying to access public transportation



- ▶ Cost- Some seniors cannot afford public transportation whether they have functional deficits or not

## *Solutions to Barriers*

- ▶ Linking the senior to the appropriate resource available through an easy to access information portal with support navigation to connect them to their transportation solution.



## Question 8

**What is the rule or regulation you would eliminate today if you could and what simple change could it make? How would it impact any of our 3 focus areas (Education and Life Skills/Health and Safety/Income and Stability)?**

## Panelists:

**Sandy Williams – HelpLink 211, UWGDA**

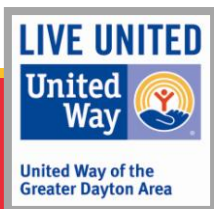
**Jenni Harris – Area Agency on Aging, PSA2**

**Bob Steinbach – Miami Valley Regional Planning Commission**

**LaShandra Banks – Wright State University (Student)**

**Mark Donaghy – Greater Dayton Regional Transit Authority**

**Mohamed Al-Hamdani – CareSource**



*What is the rule or regulation you would eliminate today if you could and what simple change could it make?*

Chronic care supports are not covered by health insurance

## Question 9

In summary, based on everything you've heard today, in addition to the need for more funding, what would you stop, change, or add to what we're doing in the community today?

## Panelists:

**Bob Steinbach – Miami Valley Regional Planning Commission**

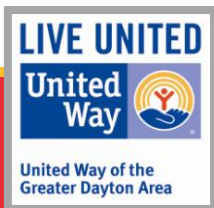
**Mohamed Al-Hamdani – CareSource**

**Mark Donaghy – Greater Dayton Regional Transit Authority**

**LaShandra Banks – Wright State University (Student)**

**Jenni Harris – Area Agency on Aging, PSA2**

**Sandy Williams – HelpLink 211, UWGDA**



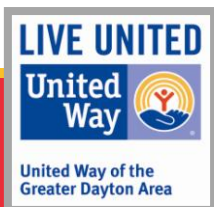
# Remaining Panel Discussion Schedule:

**May 14 3:00 – 5:30 pm at Sinclair, Building 12 Auditorium**  
**Income/Public Assistance/Housing/Homelessness**

**May 18 3:00 – 5:30 pm at Sinclair, Building 12 Auditorium**  
**Poverty/Discrimination/Culture/Stigma/Fear**

**May 19 3:00 – 5:30 pm at Sinclair, Building 12 Auditorium**  
**Health/Healthcare/Crime/Violence/Drugs/Nutrition**

**May 21 3:00 – 5:30 pm at Nat'l. Composite Ctr. Auditorium**  
**Education/Employment/Jobs/Wages**





**Thank you for your participation!**

**The videotaped Discussion Panel sessions will be available at**

**[www.mcohoio.org/services/hspd](http://www.mcohoio.org/services/hspd)**

**after June 1, 2015.**

