Joint Strategic Planning Discussion
Panel 1
Transportation / Access / Navigation

Family and Children First Council
and
United Way of the Greater Dayton Area

Thursday, May 14, 2015

Sinclair Community College
Panelists:

Mohamed Al-Hamdani – CareSource
Mark Donaghy – Greater Dayton Regional Transit Authority
LaShandra Banks – Wright State University (Student)
Bob Steinbach – Miami Valley Regional Planning Commission
Jenni Harris – Area Agency on Aging
Sandy Williams – HelpLink 211, UWGDA
Question 1

What Transportation/Access/Navigation strategies have the potential to provide the greatest impact across all three focus areas (Education and Life Skills / Health and Safety / Income and Stability)?
Panelists:
Mohamed Al-Hamdani – CareSource
Mark Donaghy – Greater Dayton Regional Transit Authority
LaShandra Banks – Wright State University (Student)
Bob Steinbach – Miami Valley Regional Planning Commission
Jenni Harris – Area Agency on Aging, PSA2
Sandy Williams – HelpLink 211, UWGDA
What transportation/Access/Navigation Strategies have the potential to have the greatest impact across all three focus areas?

Access + Navigation = Impact!

- Transportation is one of many strategies to achieve optimum outcomes for all three focus areas. (*Education and Life Skills/Health and Safety/Income and Stability*)

- Health and Safety is the focus area most applicable to the senior population

- Ohio Benefits Long Term Care to be launched 7/1, will provide access and navigation to those needing LTSS regardless of age
Question 2

What else can we do to reduce transportation gaps and barriers for those with highest needs and employment?

Panelist:

Mark Donaghy – Greater Dayton Regional Transit Authority
LaShandra Banks – Wright State University (Student)
Bob Steinbach – Miami Valley Regional Planning Commission
Question 3

What are the biggest misconceptions about service access?

Panelists:
Mohamed Al-Hamdani – CareSource
Jenni Harris – Area Agency on Aging, PSA2
Sandy Williams – HelpLink 211, UWGDA
What are the biggest misconceptions about service access?

- If I am over 60, I qualify for services that I desire and they are free.
- I can request services for someone else without their agreement or approval without being their legal guardian.
- At least 50% of the calls we receive (1500 a month) is from someone other than the person in need. Often, that person is not in agreement.
Question 4

How would it benefit the community to have a centralized access point to facilitate access/navigation to services to ensure that there is no wrong door?

Panelists:

LaShandra Banks – Wright State University (Student)

Bob Steinbach – Miami Valley Regional Planning Commission
Question 5

How do we improve and replicate systems that link consumers to needed services?

Panelists:

Mohamed Al-Hamdani – CareSource

Mark Donaghy – Greater Dayton Regional Transit Authority

Jenni Harris – Area Agency on Aging, PSA2

Sandy Williams – HelpLink 211, UWGDA
How do we improve and replicate systems that link consumers to needed services?

Ohio Benefits Long Term Care
Balancing Incentive Program- BIP

▪ Federal funding for the purpose of improving access to home and community based long term services and supports

▪ Structural changes to the state’s LTSS delivery system including a No Wrong Door/Single Entry Point System/Core Standardized Assessment

▪ Single Entry Points (SEP)- Community based organizations the supports consumers of all ages and disabilities as they begin their search for LTSS. SEPS provide preliminary determinations of financial and functional eligibility for services, information about availability of services, referrals for services

▪ Support Navigation-Service provided by SEPs - provides information about available services, links individuals with services and provides person-centered support to individuals as they work through the programmatic and eligibility determination process

▪ Access six days a week M-TH 7a-7p Friday, 7a-5p Sat., 8a-5p

▪ Marketing of a toll free state wide number routed to closest Single Entry Point
Ohio’s Aging and Disability Resource Network (ADRN)

1- Council on Aging of Southwestern Ohio
2- Area Agency on Aging, PSA 2
3- PSA 3 Agency on Aging
4- Area Office on Aging of Northwestern Ohio
5- Ohio District 5 Area Agency on Aging
6- Central Ohio Area Agency on Aging
7- Area Agency on Aging District 7
8- Buckeye Hills Area Agency on Aging PSA 8
9- Area Agency on Aging Region 9
10A- Western Reserve Area Agency on Aging
10B- Direction Home Akron Canton Area Agency on Aging
11- Area Agency on Aging 11
### Montgomery County's Projected Sixty Plus Population with Physical and/or Cognitive Disability

<table>
<thead>
<tr>
<th>Age Group</th>
<th>2010</th>
<th>2020</th>
<th>2030</th>
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<tbody>
<tr>
<td></td>
<td>Total 60+ Population</td>
<td>Population With Severe Disability</td>
<td>Population With Moderate Disability</td>
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<tr>
<td>60-64</td>
<td>31,889</td>
<td>477</td>
<td>655</td>
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<tr>
<td>65-69</td>
<td>23,143</td>
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<td>70-74</td>
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<td>1,689</td>
<td>522</td>
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<tr>
<td>90-94</td>
<td>3,130</td>
<td>887</td>
<td>173</td>
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<tr>
<td>95+</td>
<td>814</td>
<td>395</td>
<td>70</td>
</tr>
<tr>
<td>Total</td>
<td>112,930</td>
<td>7,613</td>
<td>3,884</td>
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</tbody>
</table>

Question 6

What work should be done regarding narrowing the “digital divide” and its impact on access to information by lower income families?

Panelists:
Mohamed Al-Hamdani – CareSource
Bob Steinbach – Miami Valley Regional Planning Commission
Sandy Williams – HelpLink 211, UWGDA
Question 7

What barriers do the elderly face when attempting to use public transportation and what do we do about them?

Panelists:

Jenni Harris – Area Agency on Aging, PSA2
Bob Steinbach – Miami Valley Regional Planning Commission
Mark Donaghy – Greater Dayton Regional Transit Authority
What barriers do the elderly face when attempting to use public transportation and what do we do about them?

* Mobility issues *

- The ability to walk only short distances (or not at all) make it difficult to get to the nearest bus stop and wait
- Once the bus comes, can you get on it?
Deficits in sensory functions, (sight, hearing,) and again mobility creates a sense of vulnerability and fear when trying to access public transportation.

Cost- Some seniors cannot afford public transportation whether they have functional deficits or not.
Solutions to Barriers

- Linking the senior to the appropriate resource available through an easy to access information portal with support navigation to connect them to their transportation solution.
Question 8

What is the rule or regulation you would eliminate today if you could and what simple change could it make? How would it impact any of our 3 focus areas (Education and Life Skills/Health and Safety/Income and Stability)?
Panelists:

Sandy Williams – HelpLink 211, UWGDA
Jenni Harris – Area Agency on Aging, PSA2
Bob Steinbach – Miami Valley Regional Planning Commission
LaShandra Banks – Wright State University (Student)
Mark Donaghy – Greater Dayton Regional Transit Authority
Mohamed Al-Hamdani – CareSource
What is the rule or regulation you would eliminate today if you could and what simple change could it make?

Chronic care supports are not covered by health insurance
Question 9

In summary, based on everything you’ve heard today, in addition to the need for more funding, what would you stop, change, or add to what we’re doing in the community today?
Panelists:

Bob Steinbach – Miami Valley Regional Planning Commission
Mohamed Al-Hamdani – CareSource
Mark Donaghy – Greater Dayton Regional Transit Authority
LaShandra Banks – Wright State University (Student)
Jenni Harris – Area Agency on Aging, PSA2
Sandy Williams – HelpLink 211, UWGDA
Remaining Panel Discussion Schedule:

May 14 3:00 – 5:30 pm at Sinclair, Building 12 Auditorium
Income/Public Assistance/Housing/Homelessness

May 18 3:00 – 5:30 pm at Sinclair, Building 12 Auditorium
Poverty/Discrimination/Culture/Stigma/Fear

May 19 3:00 – 5:30 pm at Sinclair, Building 12 Auditorium
Health/Healthcare/Crime/Violence/Drugs/Nutrition

May 21 3:00 – 5:30 pm at Nat’l. Composite Ctr. Auditorium
Education/Employment/Jobs/Wages
Thank you for your participation!

The videotaped Discussion Panel sessions will be available at www.mcohio.org/services/hspd after June 1, 2015.