



## Human Services Networking & Capacity-Building Quarterly Meeting

IUE CWA Local 755  
313 S. Jefferson Street  
March 16, 2018  
8:30 a.m.

### AGENDA

8:30	Welcome	Matt Dunn
8:40	Review of mid-year progress	Matt Dunn
	Observations from the mid-year reports	
	<ul style="list-style-type: none"><li>• Clients served</li><li>• Demographics</li><li>• Needs/barriers</li></ul>	
9:10	Process/Project Lessons Learned	Tracy Sibbing
	Lessons learned by the County and United Way	
	Lessons learned by Agencies	
	<ul style="list-style-type: none"><li>• What's working well?</li><li>• What challenges have been overcome? What were the solutions?</li><li>• What are some lessons learned and remaining challenges? What are potential solutions (within available financial resources)?</li></ul>	
10:00	Break	
10:15	Continuous Communication – Talking the Walk Presentation and table discussions	Lizz Mahar and Suzzy Nandrasy

## Discussion Questions for Group Conversations

done at random tables and would also be good discussion in project meetings

What are the ways your organization communicates internally, externally? What information is shared with staff, board, stakeholders, clients, public? How is it communicated?

How and what methods are being used for project partners to communicate with one another? What's working?

What would make communication more effective? (e.g. "it would help if we did...")

Where is your project in the cycle of talking the walk? What steps can your agencies take to get to the next stage?