The Montgomery County Department of Job & Family Services (MCDJFS) is our community’s safety net for individuals, families and children. Many of our residents rely on a variety of services for their basic needs and protection. MCDJFS employees are working harder than ever to maintain these essential programs that are, in part, funded by the Human Services Levy.

Over the last two years, Montgomery County has implemented several high priority strategies that resulted from MCOFuture, an initiative by the County Commissioners that included a series of public forums, extensive research by our university partners and citizen surveys. MCOFuture emphasizes greater educational opportunities for our children and adults so that they are better prepared for jobs now and in the future.

One of the most meaningful ways MCDJFS can help is to find adoptive families for kids in Children Services’ care. With 92 adoptions finalized, 2014 was one of our best years yet. Beyond that, we partnered with the Casey Foundation and Public Children Services Associations of Ohio to become part of an exciting five-county pilot program. Known as Permanency Round Tables, the program brings multiple organizations together to work with children to find adults who will make a lifelong, unconditional commitment. The program served 182 kids in 2014, its first year, and we expect the process to help many children in the years to come.

Additional 2014 accomplishments include:

- 2014 Summer YouthWorks program provided over 2,000 youth between the ages of 14 and 17 with work experience throughout the county, teaching them job readiness skills in 450 places of employment.

- In addition to many company-specific hiring events, Workforce Development organized industry job fairs for healthcare and construction along with two general purpose job fairs.

- Our Child Support Enforcement Agency enhanced its customer service with a program called Parenting Time Opportunities for Children, which provides qualified non-married parents with a chance to set up a visitation agreement and save $120 in court costs.

- Social Services and Income Support trained more than 100 employees on the use of a new computer system designed to expedite Medicaid applications by pinging other systems, such as the Internal Revenue Service database. Other services, such as food assistance and cash assistance, will soon utilize the same system.

Whether our residents need to find a job, public assistance, child support help or protection for children or the elderly, dedicated professionals at Montgomery County Department of Job and Family Services are there to assist. They bring abundant knowledge and a caring smile as they work to restore self-sufficiency and harmony to families.

MCDJFS strives to empower the most vulnerable and ensure that all citizens of Montgomery County have the resources they need to lead productive lives. The following pages tell the story in numbers and dollars spent, but MCDJFS is really about people who need support to overcome barriers. Thank you for reviewing the 2014 MCDJFS Annual Report and for your involvement in making Montgomery County a better place for all of its citizens.

Sincerely,

Dan Foley  Judy Dodge  Deborah A. Lieberman
Social Services and Income Support Division

The Social Services and Income Support Division provides a broad array of services designed to support and strengthen individuals and families including:

- Ohio Works First provides time-limited cash assistance to needy families while engaging them in work activities to promote self-sufficiency.
- The Food Assistance program ensures qualified recipients are provided help with one of life’s basic needs.
- Medicaid health care ensures access to quality health care while providing a wide array of medical benefits.
- Senior services include Adult Protective Services, Nursing Home Medicaid and Medicaid Waiver programs.
- Child care programs are designed to support reliable child care for families so they can obtain and retain long-term employment. This includes the Public-Funded Child Care program and certification of Type B Child Care Home Providers.

Workforce Development Division

Workforce Development strives to increase individuals’ employment and earning potential by linking people to careers and employers. With our job searching and placement assistance, career counseling and training opportunities, our recruiters give employers fast access to qualified candidates. Workforce Development also improves customer service with quality improvement initiatives.

Child Support Division

Child Support helps children with food, shelter, clothing and daily necessities by obtaining financial support from their non-custodial parent. The division assists custodial parents by establishing paternity and/or support; locating non-custodial parent(s); and collecting, modifying and enforcing court-ordered support.

Children Services Division

Children Services protects children through coordinated services aimed at strengthening families and individuals. Children Services is required by law to assure that children alleged to be dependent, abused or neglected are protected from harm or danger. Children Services also provides foster care and adoption services to provide temporary or permanent homes for children who are unable to live with their birth families.

Our Mission

Protecting children and the elderly, strengthening families and providing opportunities through coordinated services for the residents of Montgomery County.
**2014 Revenues**

Federal $ 55,474,582  
Local/Levy 41,612,852  
State 10,344,901  
Other 3,576,917  
Total Revenue $ 111,009,252

---

**2014 Expenses**

Salaries & Benefits $ 55,502,323  
Foster Care Expenses 20,126,920  
Social Services Contracts 16,483,905  
Inter-Gov’t Transfer 6,236,157  
Administrative 3,889,878  
Other Social Services 3,071,026  
Rent 2,574,926  
Adoption Expenses 2,177,812  
Professional Services 2,025,840  
Capital 417,771  
Total Expenses $ 114,641,663
Workforce Investment Act (WIA)

The Workforce Investment Act supports training for adults, dislocated workers and youth activities.

• Individual Training Accounts were authorized for 361 adults and 52 dislocated workers.

• WIA youth contracts enrolled 410 new applicants to provide services in occupational skills training, tutoring, mentoring, paid work experience, guidance counseling, leadership development and supportive services. A total of 922 youths ages 16-21 participated.

• Using the Temporary Assistance for Needy Families supplement, 2,018 youth were involved with our YouthWorks academic and employment program.

• On-the-Job Training contracts were approved for 129 adults and dislocated workers for 33 local businesses. The average starting wage was $13.13 per hour.

OhioMeansJobs | Montgomery County

Reception/Call Center

Front Lobby Visitors 223,414
Screened for Intake 26,506
Call Center Calls 444,257

Customer Use of

OhioMeansJobs | Montgomery County

<table>
<thead>
<tr>
<th>2013</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total First Time Visits</td>
<td>8,841</td>
</tr>
<tr>
<td>Total Visits</td>
<td>34,103</td>
</tr>
</tbody>
</table>
Services for Children

Children Services

Children Services ensures that children alleged to be dependent, abused or neglected are protected from harm or danger. The division also provides foster care and adoptive placements for children placed in its care.

Abuse/Neglect Investigations

<table>
<thead>
<tr>
<th>Type</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physical Abuse</td>
<td>895</td>
</tr>
<tr>
<td>Sexual Abuse</td>
<td>318</td>
</tr>
<tr>
<td>Emotional Abuse</td>
<td>722</td>
</tr>
<tr>
<td>Neglect</td>
<td>1421</td>
</tr>
<tr>
<td>Medical Neglect</td>
<td>92</td>
</tr>
<tr>
<td><strong>Total CA/N Investigations</strong></td>
<td><strong>3448</strong></td>
</tr>
<tr>
<td>Dependency</td>
<td>430</td>
</tr>
<tr>
<td>Other</td>
<td>498</td>
</tr>
<tr>
<td><strong>Total Other Investigations</strong></td>
<td><strong>928</strong></td>
</tr>
</tbody>
</table>

Total Number of Adoptions

- Finalized: 92
- Ages 0-5 years: 35
- Ages 6-12 years: 46
- 13+ years: 11

Family Initiatives

Focused on Education:

In August of 2013, Montgomery County’s Children Services Division (CSD) founded its Education Unit to provide continuity and support for the educational development of foster youth. Staff serviced 115 seventh and eighth graders in 2014-15 school year, along with 6 third graders. CSD workers attended important educational meetings and made sure that issues were addressed. Unit specialists attend over 40 disciplinary hearings and assisted in over 210 trouble shooting referrals.

Program goals include increasing proficiency test scores, graduation rates and passing rates for the third-grade reading test. One of the first units of its kind in Ohio, the Education Unit also strives to reduce the number of school moves for children in care.

Reunification Services:

Reunification Services help families reunify safely and quickly to reduce the number of days children spend in out-of-home care. Of the 85 family cases that concluded in 2014, 76 of them resulted in children being successfully reunited with families.

Assisted by our community partner Agape for Youth, the program is designed to provide families with short-term (approximately 12 weeks), intense services for five-plus hours a week. In addition to the services, children are provided with winter coats and/or pajamas through community outreach programs. The agency was also awarded gifts cards from Payless Shoes for the families.

Child Support

The vision for the Child Support Division is that “kids always come first” and its goal is to enhance the well-being of children by assuring that financial and medical support are available throughout their young lives. The Division promotes stable, safe and healthy relationships and encourages responsible parenthood at all times. Child Support is also focusing on supportive services that promote economic stability for all members of the family – custodial and noncustodial.

- Handled 83,478 phone calls and 27,281 electronic chats
- Received and processed $3,812,549 through the agency payment window (FFY 2014)
- Distributed $811,395.79 in child support from driver’s license reinstatement payments.
- Established or administered 2,852 new support orders
- Represented the State of Ohio and Montgomery County at 7,160 Child Support Hearings
Services for Seniors

Senior Services Network
This vital network provides services to some of our most vulnerable citizens. More than 5,400 frail and elderly residents were served through Human Services Levy contracts in Montgomery County. The 16 contracts totaled $9,930,137 of Human Services Levy funds for crucial services like home delivered meals, respite care and legal aid.

Adult Protective Services
The goals of Adult Protective Services (APS) are to prevent, reduce or remedy conditions causing endangerment to adults; maximize their independence; and enable them to remain in their own homes as long as possible. APS is one of 15 departments across the United States that have received accreditation from the Council on Accreditation. This department created the Collaboration Against Abuse Neglect and Exploitation (CAANE), a multi-disciplinary team focused on the prevention and elimination of elder abuse through education, advocacy and service.

Adult Protective Services:
• Investigated 914 reports of suspected abuse, neglect and exploitation

<table>
<thead>
<tr>
<th>Abuse/Neglect Investigations:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Abuse</td>
</tr>
<tr>
<td>Neglect</td>
</tr>
<tr>
<td>Self Neglect</td>
</tr>
<tr>
<td>Exploitation</td>
</tr>
<tr>
<td>Other</td>
</tr>
<tr>
<td><strong>Total Investigations</strong></td>
</tr>
</tbody>
</table>

* There were a total of 914 investigations on reported abuse. However, 187 cases had more than one type of abuse reported. The total number of reported types of abuse were 1,101.

Services for Families
The goal of the Social Services and Income Support Division is to support and strengthen families and individuals in achieving economic self-sufficiency.

Customer Benefits Provided:
- Ohio Works First Recipients: 5,506
- OWF Expenditures: 17,034,638
- Food Assistance Recipients: 86,763
- Food Assistance Expenditures: 140,756,664
- Monthly Medicaid Recipients: 147,004
- Average Monthly Child Care Recipients: 7,302
- Contracted Child Care Providers: 132
For questions or concerns regarding this Drinking Water Quality Report, please contact Brianna Wooten at (937) 781-2532.