



DEPARTMENT OF JOB AND FAMILY SERVICES

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State Extends Deadlines for Public Assistance Customers

DAYTON – Ohio Department of Job and Family Services is making some changes to help Family Assistance workers better manage the increased volume of people applying for **SNAP and cash assistance**. ODJFS also offered guidance on **Medicaid renewals** for County Shared Services customers.

If you were asked to recertify your information with an appointment in April or May of 2020, your benefits will automatically be extended for six months and there is no need to contact Montgomery County JFS. Also, if your benefits expired effective March 31, 2020, because you didn't complete your recertification appointment, your benefits will be reopened for six months. If your certification process was completed in March or earlier, your benefits, if approved, are extended for a year as usual.

If you were supposed to provide interim report information in April or May, your due dates will be extended to after May, 2020, and you will receive notification on the new timing for your interim report.

For customers attempting to **renew their Medicaid through the County Shared Services line or the Medicaid Hotline**, you will get the following message:

'Due to the high demand of Ohioans applying **for Medicaid**, Medicaid renewals are not being processed at this time. Medicaid coverage will not be lost because you have not been able to complete the renewal process. Further communication will be made available in the coming weeks as this health emergency stabilizes.'

Despite the fact that some of these timelines have been pushed back, customers are still required to report household changes. Failure to report could result in an overpayment that would have to be repaid.

Examples of things that must be reported include:

- Addition of newborns, other household members
- Job loss
- Decreased or increased wages
- Changes of address and telephone numbers

Report changes online at ssp.benefits.ohio.gov, on the Change Report Line at 937-496-7717, or by email at mcdjfs@jfs.ohio.gov.

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