

FAQs on SNAP Emergency Allotment Ending

Q: Why are emergency allotments ending?

In 2020, the Federal Government temporarily increased SNAP benefits to include emergency allotments because of the COVID-19 public health emergency. This means you have been getting more benefits than your standard allotment on your EBT card each month.

Due to a federal law change, your last emergency allotment will be loaded to your card in February 2023. You will continue to receive your standard allotment, if you're still eligible, beginning in March 2023. The Ohio Department of Job and Family Services and Montgomery County's Family Assistance Division do not have any control over this change.

Q: How will my benefits change?

When emergency allotments end, you will return to your normal SNAP benefit amount which, depending on your household income, may be less than the maximum benefit for your household size. You can review your benefit amounts by logging into the Self Service Portal (SSP) at ssp.benefits.ohio.gov.

Q: What do I need to do?

You will continue to receive your normal SNAP benefit until the end of your certification period, as long as you are eligible. When you need to complete an interim report or reapply for a new certification period, you will receive another notice with instructions on how to do so.

Q: Can I request a state hearing?

No, there are no fair hearing rights or fair hearing benefits on the ending of the SNAP emergency allotments because this is a federal law change.

Q: How can I check my EBT card balance?

To check the balance on your EBT card, you can call the phone number listed on the back of your EBT card. You can check your normal SNAP benefit amount through the SSP at ssp.benefits.ohio.gov.

Q: What community resources are available to help?

A list of food pantries can be found through 211 and on the [United Way's resources page](#). SNAP clients may be eligible for other benefits such as the Special Supplemental Nutrition Program for Women, Infants and Children (WIC), which is available to help low-income pregnant, breastfeed and postpartum women with infants or children up to 5 years old.

All SNAP clients are eligible to participate in [Produce Perks](#). Every day, you can get a dollar-for-dollar match on your purchases of fruits and vegetables, up to \$25/day at participating locations. More information about the program and a full list of participating locations is available [online](#). SNAP benefits can also be used to buy seeds and edible plants ([More information here](#)).

Look into assistance beyond food, such as Montgomery County's [Community Action Partnership](#) for heating and utility assistance programs. This will allow you to direct more of your household budget to food.

If you have questions or need more information, please call 1-844-640-6446.