Treasurer Joseph Adjusts Office Operations in Response to the Coronavirus Pandemic

FOR IMMEDIATE RELEASE
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Contact: Zach Zugelder
Cell: 937-272-3494

Dayton, Ohio – In response to the COVID-19 pandemic, Treasurer Russ Joseph is making adjustments to his office’s operations to help protect the public and his staff. At the same time, essential operations, such as collecting property tax dollars, will continue without interruption.

“The Treasurer’s Office is still open for business during the COVID-19 pandemic, but how we interact with the public is changing. We ask people to please stay home and interact with our office by email, phone or by mail. Payments should be made online at www.mctreasurer.org, or mailed in.” Said Treasurer Russ Joseph

The Treasurer’s Office will scale back its public-facing operations until at least March 31st. Here is what that mean for our customers:

- The Treasurer’s Office will remain open to accept payments but encourages everyone to make payments online whenever possible and avoid coming to our office.
  - Property Tax payments should be made online at www.mctreasurer.org. Payments can be made online by credit card, debit card, or e-check.
  - If someone is unable to make their payments online, they are encouraged to pay by mail with either a check or money order.
  - Please avoid paying in-person if at all possible.

- The Treasurer’s Office will be closing their Taxpayer Services and Delinquency Departments to the public and will only take requests by phone or email.
  - Customers may contact the Treasurer’s Office with Property Tax questions by emailing Taxpayer-Services@mcohio.org or calling (937) 225-4010, option 1.
  - Customers with questions about their delinquent property taxes are encouraged to email Delinquency@mcohio.org or call 937-225-4010, option 2.

“Our work here will continue, but in a safer environment for our employees while protecting public health.” Said Treasurer Joseph

The Treasurer’s Office will continue to monitor directives from the State of Ohio and Public Health and will adjust operations as needed.

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