

**Montgomery County**  
**9-1-1 Planning Committee**  
**Meeting Minutes**  
**May 21, 2021 2:00 PM (via Teams)**

**Roll Call:**

Tyler Small	Montgomery County Assistant County Administrator
Norbert Klopsch	Oakwood City Manager
Ron Hess	Miami Township Administrator
Jesse Lightle	Washington Township Administrator
Joe Parlette	Dayton Assistant City Manager
Derek Eby	Montgomery County Regional Dispatch Center 9-1-1 Coordinator

**Guests:**

Chief Matt Brown	Centerville Police Department
Lt. Tyler Wilson	Centerville Police Department

Tyler Small opened the meeting and discussed developing, in conjunction with Cuyahoga County, the process for reactivating the 9-1-1 committee. Cuyahoga County is in a similar situation. New members joining the committee are Jesse Lightle and Ron Hess.

**Proposed update/amendment to Current 9-1-1 Plan**

Tyler Small discussed the need for a vote to approve the proposed amendment to the 9-1-1 plan.

Derek Eby reported on the November 5, 2020 TAC meeting. At that meeting, they reviewed the 9-1-1 Plan and determined that the list of dispatch centers was outdated.

The purpose of the proposed amendment is to update the current 9-1-1 Plan including the list of dispatch centers. The amendment lists which dispatch center currently serves each jurisdiction and indicates if the center dispatches Police and/or Fire.

Derek Eby discussed additional plan updates including referencing:

- ORC 128.12 as the guidelines for future plan revisions.

- OAC 5507 that sets minimum standards for PSAPs. Dispatch centers should follow the standards in the code. State funds to dispatch centers are dependent on all PASPs in the county following the code correctly.

Ron Hess made a motion to accept and approve the plan amendment.

Joe Parlette seconded the motion.

The vote to approve was unanimous.

## **Review of PSAP Statistics from 2020**

Derick Eby provided an overview of the 2020 PSAP statistics. He will send members a spreadsheet with the statistics.

Highlights include:

- For PSAPs countywide, 85% of all 9-1-1 calls are from cell phones.
- The countywide PSAP average answering time is 5.08 seconds—the NENA and State required average answering time is 10 seconds.

An amendment to require PSAPs to report their statistics to the Montgomery County 9-1-1 committee twice a year will be introduced next year when the plan is updated.

In the summer, the PSAPs will be asked to provide their statistics for the first half of the year and Derick will distribute them to the 9-1-1 committee.

## **Ohio ESINet Update**

Derek Eby provided the following updates:

### **A) Support and Compliance Audit**

Montgomery County's audit was received from the State on March 23 and was due back on April 24. It was completed and returned on April 23. It covered the period from April 1, 2020 to March 31, 2021. We had full cooperation from all county PSAPs. No official response yet from the State.

### **B) WGAF/FCC**

The Wireless Government Assistance Fund (WGAF) is money collected from the cell phone tariff. The Ohio 9-1-1 Program Office requested a report on March 2 to document that the WGAF money was spent only on Next Gen 9-1-1 technology and services. The report was completed and sent back May 10, 2021—it was due June 30, 2021. RDC, Kettering, and Huber Heights were the only dispatch centers required to complete the report because they are the only ones getting WGAF funds.

The FCC survey was received on April 21, 2021 and was due May 17, 2021. The survey was filed with the State on April 29, 2021. Completion of the FCC survey allows access to Federal grant money. This was the first year with 100% compliance by all PSAPs in Montgomery County.

### **C) ORC/OAC revisions**

Currently in the ORC, WGAF money is restricted to three (3) dispatch centers. The state is planning to remove that restriction also currently. The WGAF currently applies only to cell phones. After the revisions, it is anticipated that it will apply to every device that can call 9-1-1.

Montgomery County has been getting the same amount of money for approximately the last eight (8) years. After changes to ORC it is projected that every county will get more money than they are now.

Another change to the ORC is the restructuring of the 9-1-1 planning committee's composition. Draft changes have not yet been submitted to the House.

In the House, 9-1-1 funding may have to compete with:

- a tariff funding a 9-8-8 mental health emergency number
- a tariff funding the MARCS radio system (H.B. 278 & H.B. 280)

The OAC requires a review of the rules for PSAPs every three (3) years. Also, a proposal is that the NENA standard for on-call answering times (for 95% of calls) will change from 10 seconds to 15 seconds. Guidelines will need to be developed for how that standard is measured.

Tyler Small summarized that at the next 9-1-1 Committee meeting there will probably be additional plan amendments required because of changes to ORC/OAC.

Ron Hess asked: When the top 3 PSAPs no longer get all the funding, how will the money be divided in the county?

Derek Eby responded: The State has told him that it is the 9-1-1 Committee's responsibility to divide the PSAP funding.

Tyler Small added: The TAC will be asked to put together funding models for the 9-1-1 Committee to consider because expense and revenue changes will need to be considered.

### **D) RFP for NextGen**

The State is not providing information on RFP for NextGen. The information will not be released until ORC changes are approved (see ORC/OAC revisions above).

## **Changes to 9-1-1**

AT&T is the ALI provider. AT&T changed the ALI server without explanation. There were several issues with the transition that had to be corrected. Among those issues, AT&T had incorrect information regarding the contacts for the facilities involved.

## **T-Mobile LBR (Location Based Routing)**

Montgomery County is working with T-Mobile to get LBR up and running. Latitude and Longitude will be used to route 9-1-1 calls to nearest PSAP. A map of the entire county has been provided to T-Mobile so other PSAPs can easily join.

## **Open Floor/ Other Business**

It was proposed that the TAC and 9-1-1 Committee both meet twice a year and that they alternate quarters.

## **Next Meeting and Adjournment**

Next meeting will be scheduled for some time in January and held in Washington Township.

Norbert Klopsch made a motion to adjure the meeting.

Joe Parlette seconded the motion.

The meeting was adjured.