



DEPARTMENT OF JOB AND FAMILY SERVICES

KEVIN LAVOIE
Communications Coordinator
937-496-3305
Lavoik@odjfs.state.oh.us

937-224-KIDS (5437) - phone
www.mcoho.org

COUNTY COMMISSIONERS
Judy Dodge
Dan Foley
Deborah A. Lieberman

COUNTY ADMINISTRATOR
Joseph P. Tuss

DIRECTOR
Gayle Bullard

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New Mobile App Brings Helpful Child Support Tools Together for Customer Convenience

DAYTON – Whether you are paying child support or receiving it, it takes time out of your busy schedule. But now your Montgomery County Child Support Enforcement Agency (CSEA) has taken steps to change that.

The CSEA recently updated its website, featuring improved navigation and design along with plain language wording that is easier to understand. And now customers can access the agency’s helpful tools through their phones with the new Child Support App, which is now live.

“People do pretty much everything on their smart phones today, so we thought it would be helpful to have mobile-device-compatible tools,” said Sarah Fields, Interim Assistant Director for Child Support Enforcement. “The vast majority of child support tasks are now as close as your phone.”

Created by Fast Appz, the app features a home screen with seven buttons. One button links to Child Support Central, allowing customers to pay child support or check the status of a payment. Clients can also access forms and helpful links, get questions answered quickly through live chat/text with a caseworker, and sign up to get e-mail messages from CSEA. Customers can also access a glossary to help them understand legal terms from notices they receive. Anyone can download the free app at The App Store or the Google Play Store by searching “MCCSEA” on a smart phone.

“Apps are not common in child support agencies,” Fields said. “In fact, this is the only one I’ve seen. We think this is a significant stride in our partnership with parents to serve Ohio’s children.”

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