



**MONTGOMERY**  
C O U N T Y



## 2010 Annual Report

MONTGOMERY COUNTY  
DEPARTMENT OF JOB &  
FAMILY SERVICES

## Our Mission

*Protecting children and the elderly, strengthening families and individuals, and providing opportunities through coordinated services for the residents of Montgomery County.*



Commissioner  
**Dan Foley**  
President



Commissioner  
**Judy Dodge**



Commissioner  
**Deborah A. Lieberman**

### A Message from the County Commissioners

It is with great pleasure that we present the 2010 annual report for the Montgomery County Department of Job & Family Services (MCDJFS). As the county's largest department, MCDJFS has more than 850 employees and an annual budget of \$124 million. About one fourth of the budget is supported by the Human Services Levy and the remaining from federal, state and local revenues. As funding at federal, state and local levels continues to be threatened by economic challenges, MCDJFS is working harder than ever to maintain the programs that support children and families in need across our county.

While the following pages tell the story in numbers and dollars spent, behind every number is a child, an elderly person or an individual helped by the safety net provided by MCDJFS. The goal of MCDJFS is to assist those who have to overcome barriers; empower those most vulnerable and ensure that all citizens of Montgomery County lead productive lives.

Thank you for taking the time to review the 2010 Annual Report and helping to make Montgomery County a better place for all citizens.

Sincerely,

Dan Foley

Handwritten signature of Dan Foley in black ink.

Judy Dodge

Handwritten signature of Judy Dodge in black ink.

Deborah A. Lieberman

Handwritten signature of Deborah A. Lieberman in black ink.



# Job & Family Services

## Social Services and Income Support Division

The Social Services and Income Support Division provides a broad array of services designed to support and strengthen individuals and families including:

- Ohio Works First provides time-limited cash assistance to needy families while engaging them in work activities to promote self sufficiency.
- The food assistance program ensures qualified recipients are provided help with one of life's basic needs.
- Medicaid health care ensures access to quality health care while providing a wide array of medical benefits.
- Senior services include adult protective services, nursing home Medicaid and Medicaid waiver programs.
- Child care programs are designed to support reliable child care for families so they can obtain and retain long-term employment. This includes the child care subsidy program and day care licensing.

## Workforce Development Division

Workforce Development strives to increase individuals' employment and earning potential by linking people to careers and employers. By helping people access job search and placement assistance, career counseling and training opportunities, they are empowered to build a stronger economic future for themselves and their families.

Workforce Development partners with current and potential area employers, helping them fill openings and build new jobs by giving them efficient access to qualified candidates. Workforce Development also includes quality improvement and customer service efforts to find ways to improve services.

## Child Support Division

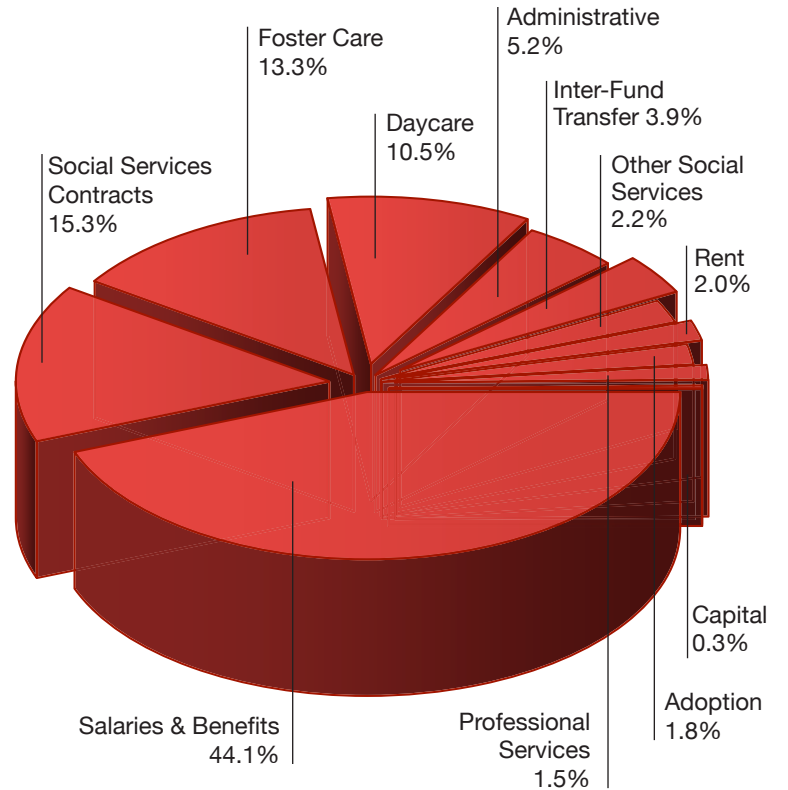
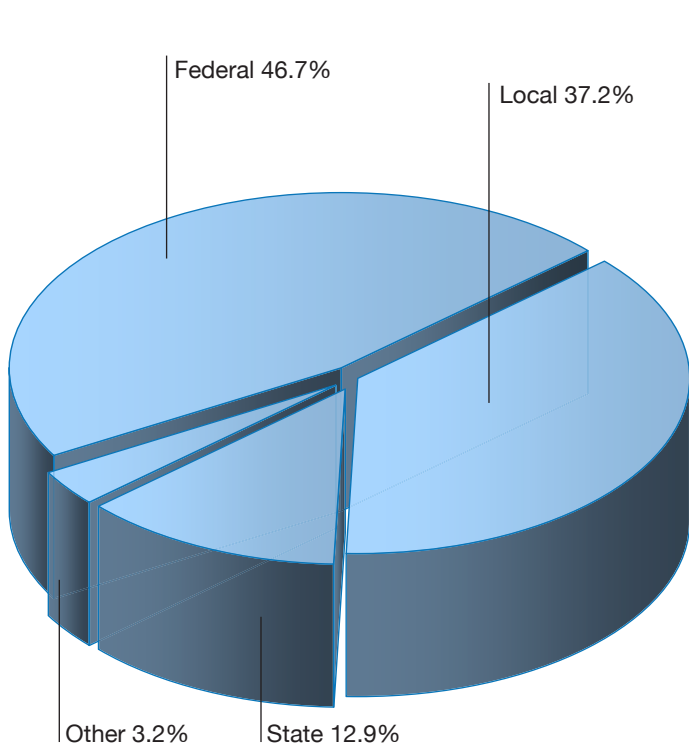
Child Support helps children with food, shelter, clothing and daily necessities by obtaining financial support from their non-custodial parent. The division assists custodial parents by establishing paternity and/or support; locating non-custodial parent(s); and collecting, modifying and enforcing court-ordered support.

## Children Services Division

Children Services protects children through coordinated services aimed at strengthening families and individuals. Children Services is required by law to assure that children alleged to be dependent, abused or neglected are protected from harm or danger. Children Services also provides foster care and adoption services to provide temporary or permanent homes for children who are unable to live with their birth families.



# 2010 Revenues & Expenses



## 2010 Revenues

Federal	\$ 58,156,343
Local	46,376,719
State	16,026,062
Other	4,040,700
<b>Total Revenue</b>	<b>\$124,599,824</b>

## 2010 Expenses

Salaries & Benefits	\$55,065,602
Social Services Contracts	19,096,726
Foster Care	16,619,206
Daycare	13,122,852
Administrative	6,429,360
Inter-governmental Transfer	4,846,969
Other Social Services	2,697,704
Rent	2,544,231
Adoption Expenses	2,232,797
Professional Services	1,839,583
Capital	338,149
<b>Total Expenses</b>	<b>\$124,833,179</b>

**“All five employees hired through Project Hire are good hires... I could not have found them or afforded to train and keep all five... without your Project Hire’s financial assistance.”**

– Victoria L. Waltz, President, Precision Gage & Tool Company

# Services for Job Seekers and Employers

## Workforce Investment Act (WIA)

The Workforce Investment Act authorized training for adults, dislocated workers and youth activities.

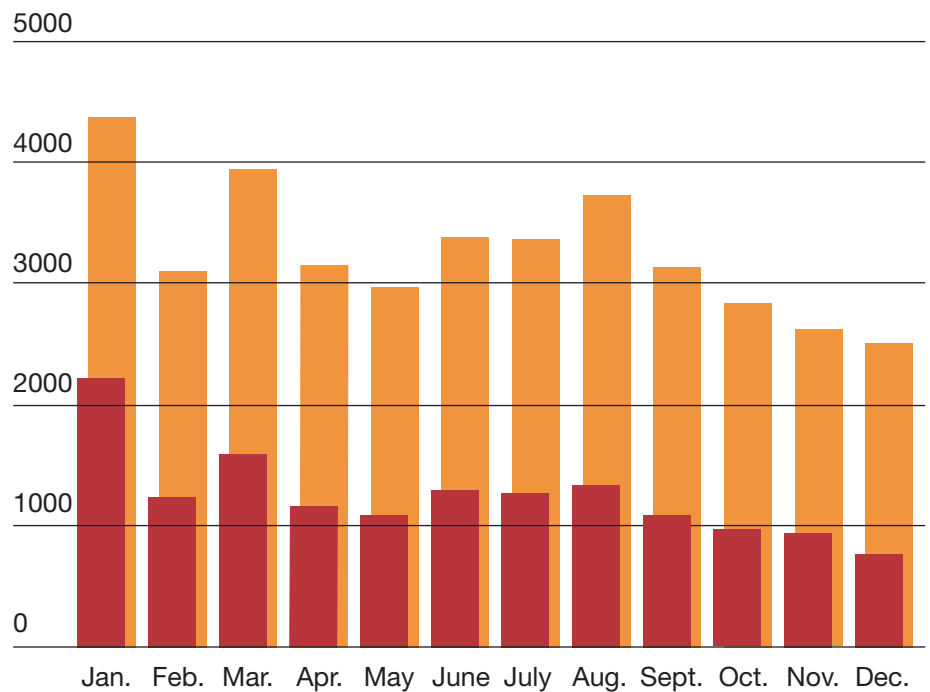
- Individual Training Accounts were authorized for 483 adults and 552 dislocated workers.
- WIA youth contracts enrolled 409 new applicants to provide services in occupational skills training, tutoring, mentoring, paid work experience, guidance counseling, leadership development and supportive services. A total of 1,791 youths ages 16-21 participated.
- Using the WIA/Temporary Assistance for Needy Families supplement, 1,707 youth were involved with our Youth Works academic and employment program.
- On-The-Job (OJT) training contracts were approved for 82 dislocated workers for 27 local businesses. The average starting wage was \$16.42 per hour.

## Job Center Reception/Call Center

Front Lobby Visitors	312,017
Phone calls received	642,027
Screened for Intake	25,448
Housing Verifications Processed	9,776
Healthy Families Applications	4,423
Interpreter Services Requested	115

## Customer Use of The Job Bank

- Total First Time Visits: **14,480\***
- Total Visits: **42,061\***



\*Includes Career Transition Center customers. The Career Transition Center closed December 17, 2010.

**“The Job Center furnished us 30 staffers who reviewed resumes and screened applicants.** Because of their support, 250 individuals advanced to the next stage of the hiring process...Their cooperation and expertise was a critical factor in the success Wilmer Cutler Pickering Hale and Dorr LLP has experienced in Dayton.”

– Harold C. Gibson, Jr., Managing Director, WilmerHale Business Services Center

# Services for Children

## Children Services

Children Services ensures that children alleged to be dependent, abused or neglected are protected from harm or danger. The division also provides foster care and adoptive placements for children placed in its care.

### Abuse/Neglect Investigations

Physical Abuse	1,213
Sexual Abuse	378
Emotional Abuse	649
Neglect	1,663
<b>Total CA/N Investigations</b>	<b>3,903</b>
Dependency	339
Other	555
<b>Total Other Investigations</b>	<b>894</b>

### Total Number of Adoptions

Finalized	70
Age 0-5 yrs.	36
Age 6-11 yrs.	23
12+ yrs.	11

**Foster parents Scott and Nikki Hulsman of Miamisburg hope someday to adopt a child.** That is why they decided to get their finances in order by participating in the Wright-Patt Credit Union Savings Race 3. The high school sweethearts said they wanted to undergo a financial transformation to help them pay off debt, build savings and make home improvements to provide a safe, comfortable and loving environment for a child.

[www.mcoho.org](http://www.mcoho.org)

**Children Services:**

**937-224-KIDS (5437)**

**Child Support: 937-225-4600**

## Family Initiatives

### Reunification Services:

Helps families reunify safely and quickly to reduce the number of days children spend in out-of-home care. Of 90 families served, only two had children not successfully reunified.

### Family Conflict Resolution:

A placement prevention option for families with children ages 10-18 where conflict levels could result in children coming into foster care. Of the 118 families referred, 90% successfully completed services.

### Alternative Response:

A family-engagement approach to child protective services designed to help protect children and ensure their safety and well-being. The Alternative Response Unit has served 57 families



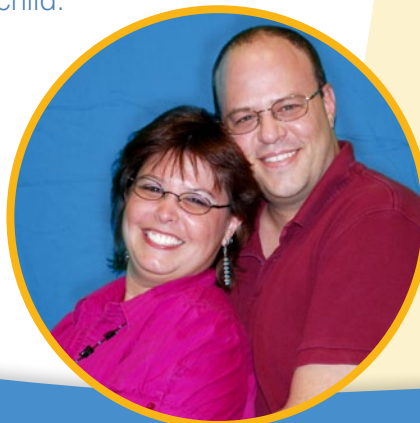
## Child Support Enforcement Agency

Child Support Enforcement is dedicated to enforcing court-ordered child support. The division continued its aggressive enforcement efforts with parents refusing to pay child support by seizing drivers' licenses and liquid assets to ensure children's needs are met.

For every dollar spent on the CSEA program, \$6.91 is collected in child support.

### Child Support:

- Collected \$101,497,645 in child support
- Served 58,510 children
- Increased paternity establishment by 4.43% over 2009
- Handled 151,358 phone calls
- Received and processed \$7,464,386 from Unemployment Compensation collections
- Distributed \$472,823 in child support from seized bank accounts
- Increased support establishment by 1% vs. 2009
- Represented the State of Ohio and Montgomery County at 6,412 Child Support Hearings



## Services for Seniors

### Senior Services Network

This vital network provides services to some of our most vulnerable citizens. More than 5,100 frail and elderly residents were served through Human Services Levy contracts in Montgomery County. The 17 contracts totaled \$11,118,273 of Human Services Levy funds for crucial services like home delivered meals, respite care and legal aid.

### Adult Protective Services

The goals of Adult Protective Services (APS) are to prevent, reduce or remedy conditions causing endangerment to adults; maximize their independence; and enable them to remain in their own homes as long as possible. APS is one of 15 departments across the United States that have received accreditation from the Council on Accreditation. This department created the Collaboration Against Abuse Neglect and Exploitation (CAANE), a multi-disciplinary team focused on the prevention and elimination of elder abuse through education, advocacy and service.

#### Adult Protective Services:

- Investigated 752 reports of suspected abuse, neglect and exploitation
- Secured home repairs for 11 frail and elderly citizens at a cost of \$13,601

## Public Benefits

The goal of the Social Services and Income Support Division is to support and strengthen families and individuals who are in crisis and who need assistance in achieving economic self-sufficiency.

### Customer Benefits Provided (Monthly Average)

Ohio Works First Recipients	14,560
OWF Expenditures	\$2,492,291
Food Assistance Recipients	80,786
Food Assistance Expenditures	\$11,903,072
Monthly Medicaid Recipients	100,901
Medicaid Expenditures	\$58,847,809
Child Care Cases	4,800
Contracted Child Care Providers	493

### Sunrise Multi-Service Center

Sunrise Center acts as a guide to the local social service system, improving our clients' quality of life by proactively providing them tools to help themselves.

### Client visits to Sunrise Center (all agencies) 17,544

Client visits to Social Service Staff at Sunrise Center	1,503
Employment and Case Management client contacts	1,668
Telephone referrals	12,536
Clients receiving assistance	861
Assistance total	\$112,040

[www.mcoho.org](http://www.mcoho.org)  
**Sunrise Center: 937-225-4920**  
**Adult Protective Services:**  
**937-225-4906**  
**Social Services and Income Support: 937-225-4148**



## **Montgomery County Department of Job & Family Services**

### **Job Center**

1111 S. Edwin C. Moses Blvd., Dayton, Ohio 45422, 937-496-6720

### **Child Support Enforcement Agency**

14 W. Fourth Street, Dayton, Ohio 45401, 937-225-4600

### **Children Services**

3304 N. Main Street, Dayton, Ohio 45405, 937-224-KIDS (5437)

[www.mcoho.org](http://www.mcoho.org)



COURTESY • INTEGRITY • ACHIEVEMENT